

UNEMPLOYMENT INSURANCE (UI) BENEFITS



Temporary assistance for the unemployed while they seek other work. It is a short-term, partial replacement of lost wages and is not based on financial need. The goal of UI is to help you become re-employed as soon as possible.

Job Seeker • 04/30/18

americanjobcenter

Eligibility Criteria

In general, UI benefits are paid to eligible workers who:

- Have earned qualifying wages
- Are unemployed through no fault of their own
- Are able, available for, and are actively seeking work full-time

Depending on your circumstances, there are other requirements that may impact your eligibility for UI such as:

- School attendance
- Self-employment or corporate officers
- Alien status
- Refusal of job offer
- Illness or injury



More detail can be found in the Claimant Guide at <http://jobs.utah.gov/ui/jobseeker/claimguide.html>

Information Needed To File a Claim

- Social Security Number
- Alien Registration Number (for non-U.S. citizens)
- Valid Drivers License or State Issued ID number
- Mother's maiden name or preferred security word
- Names and addresses of all employers that you worked for in the last 18 months

The claim becomes effective the Sunday of the week in which the initial application is completed; be sure to open your claim during the first week you are out of work.

Referral Process

Apply for unemployment insurance benefits online at jobs.utah.gov/ui/ContinuedClaims/UIAccountHome.aspx or by phone at 801-526-4400 or toll free 888-848-0688. If you lack access to a computer or need personal assistance, please visit our office.

Contact Information

Contact Name/Email	Justin Williams / jswilliams@utah.gov
Address/Phone	140 E 300 S, Salt Lake City, UT 84104 (801) 526-4400 / 1-888-848-0688
Business Hours	M-F 8AM-5PM, Closed Weekends & Holidays
Website	https://jobs.utah.gov/ui/home

Notes

T.D.D Machine Hearing Impaired/Voice: 711 or Utahrelay.org

Each agency determines eligibility based on its own criteria and is not reflective of partnering agencies affiliated with the WIOA one-stop center.

Equal Opportunity Employer/Program • Auxiliary aids and services are available upon request to individuals with disabilities by calling 801-526-9240. Individuals with speech or hearing impairments may call the Relay Utah by dialing 711. Spanish Relay Utah: 1-888-346-3162.